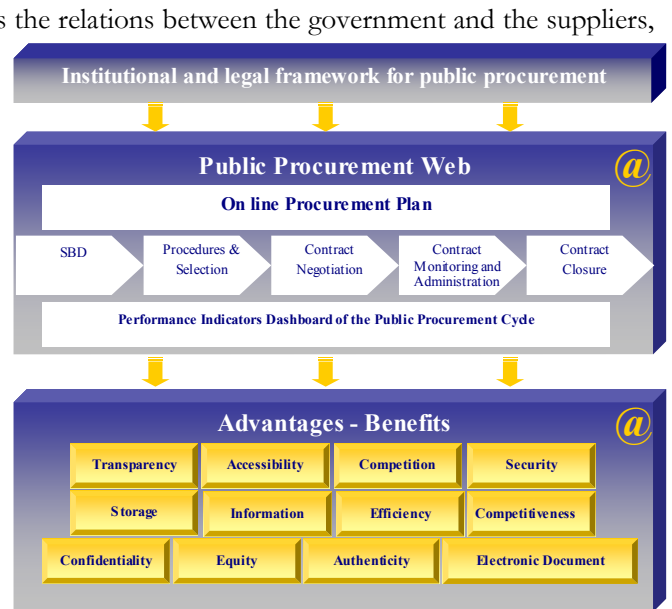


The implementation of an electronic management system facilitates the relations between the government and the suppliers, improving the performance in the management of the public procurement cycle. Based on their needs, public institutions can implement systems of varying complexity ranging from simple websites allowing the publication of information (publication of procurement plans, placing the SBDs online, publication of results of selection, etc.) to **national web portals** enabling an integrated management and monitoring of the entire public procurement cycle (procedures for submitting and receiving bids, monitoring of the selection process, participatory monitoring of contracts, handling complaints, etc.) The New Information and Communication Technology (NICT) through business intelligence tools, also offer the possibility of placing online, and on real time, **dashboards** to evaluate and **measure the performance of the public procurement management process**. Existing systems in several countries, show significant gains in terms of improving transparency, accessibility, efficiency, and effectiveness. The experience also shows the multiplier effects in terms of competitiveness, private sector development and reduction of fraud and corruption. Finally, they result in a reduction of costs and delays.



### TRAINING OBJECTIVES

The Gold Certification will enable participants to:

1. Understand the benefits of computerized public procurement management systems;
2. Assess various existing systems;
3. Identify needs, the technical and human capacities and determine the content of an information system to manage the public procurement cycle;
4. Master the steps in developing an implementation strategy for a computerized system to manage public procurement and prepare an action plan;
5. Study different applications to manage the public procurement cycle;
6. Define and select performance indicators to develop a dashboard that will provide relevant information to evaluate the efficiency, equity and transparency of the public procurement cycle;
7. Master an integrated approach to improve the computerized management of public procurement.

### MAIN TOPICS OF THE GOLD CERTIFICATION

- Review of the public procurement cycle: institutional, regulatory and legal framework;
- Review of computerized systems for the management of the public procurement cycle;
- Online information systems for the publication of tenders;
- Computerized contract administration and monitoring systems;
- Integrated public procurement cycle and performance measurements systems;
- Electronic document management and archiving systems;
- Computerized register for the suppliers of Goods, Works and Services;
- Implementation of information systems to manage the public procurement cycle;
- Presentation of the main components of an e-procurement management system;
- Users' needs assessment and evaluation of the technical and human capacities of the organization;
- Diagnosis of existing information systems;
- Institutional framework for setting up an information system;
- Action plan for the implementation and improvement of an e-procurement system;
- Definition of performance indicators for the management of the public procurement cycle;
- Creating a dashboard of the public procurement cycle.

